



COMMONWEALTH of VIRGINIA

Virginia Department of Veterans Services

Virginia Veteran and Family Support

March 30, 2020

Dear Colleagues,

As we endure these unprecedented times, we recognize that communities are facing both a health and economic impact. It is times like this that we need to stay connected not only to our Service Member, Veteran and Family (SMVF) population, but also to our community providers.

The Virginia Department of Veteran Services, Virginia Veteran and Family Support (VDVS, VVFS) has taken precautionary measures to ensure the safety of our staff and clientele. Virginia Veteran and Family Support Program office sites are closed to in-person assistance at this time due to the Governor's State of Emergency related to COVID 19.

Operations ARE CONTINUING via phone and email and VVFS Regional Staff are currently working to meet the needs of veterans and their family members. Please note the availability of resources change daily and we are working to maintain support at the highest level possible.

If you have a veteran client or family that has a need which requires a face-to-face meeting (i.e. an urgent or emergency situation) please advise when you speak with the Region Director or staff at the time of initial contact. Please be sure to state your name, your agency name, and a return phone number and someone will return your call ASAP.

We are in continuous communication with our clientele, providing them with support in addition to wellness checks.

Sincerely,

Leanna Craig, West Region Director
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Virginia Department of Veterans Services
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Veterans Crisis Line: **1-800-273-8255 (press 1)**